

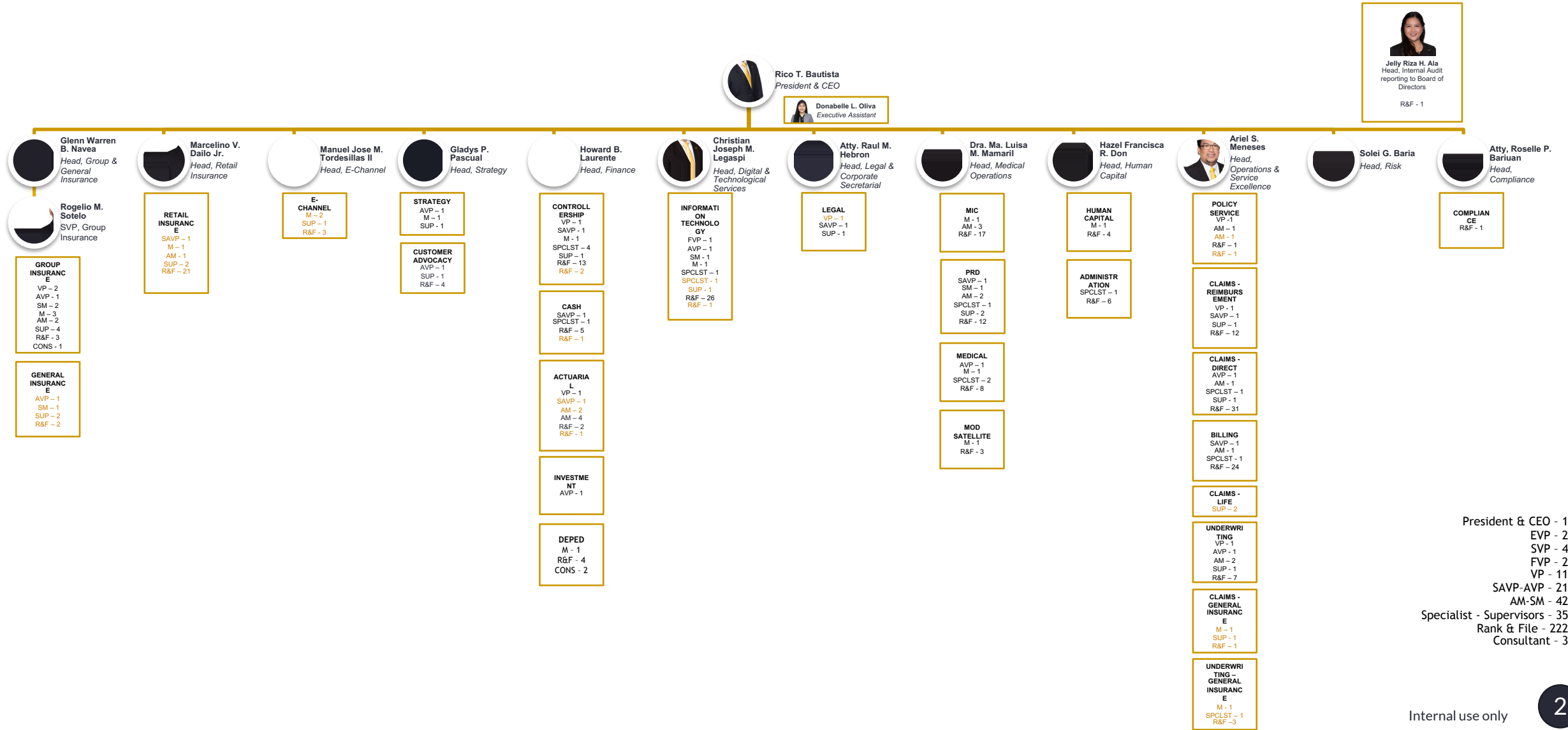


Target Operations Model

JANUARY 2023

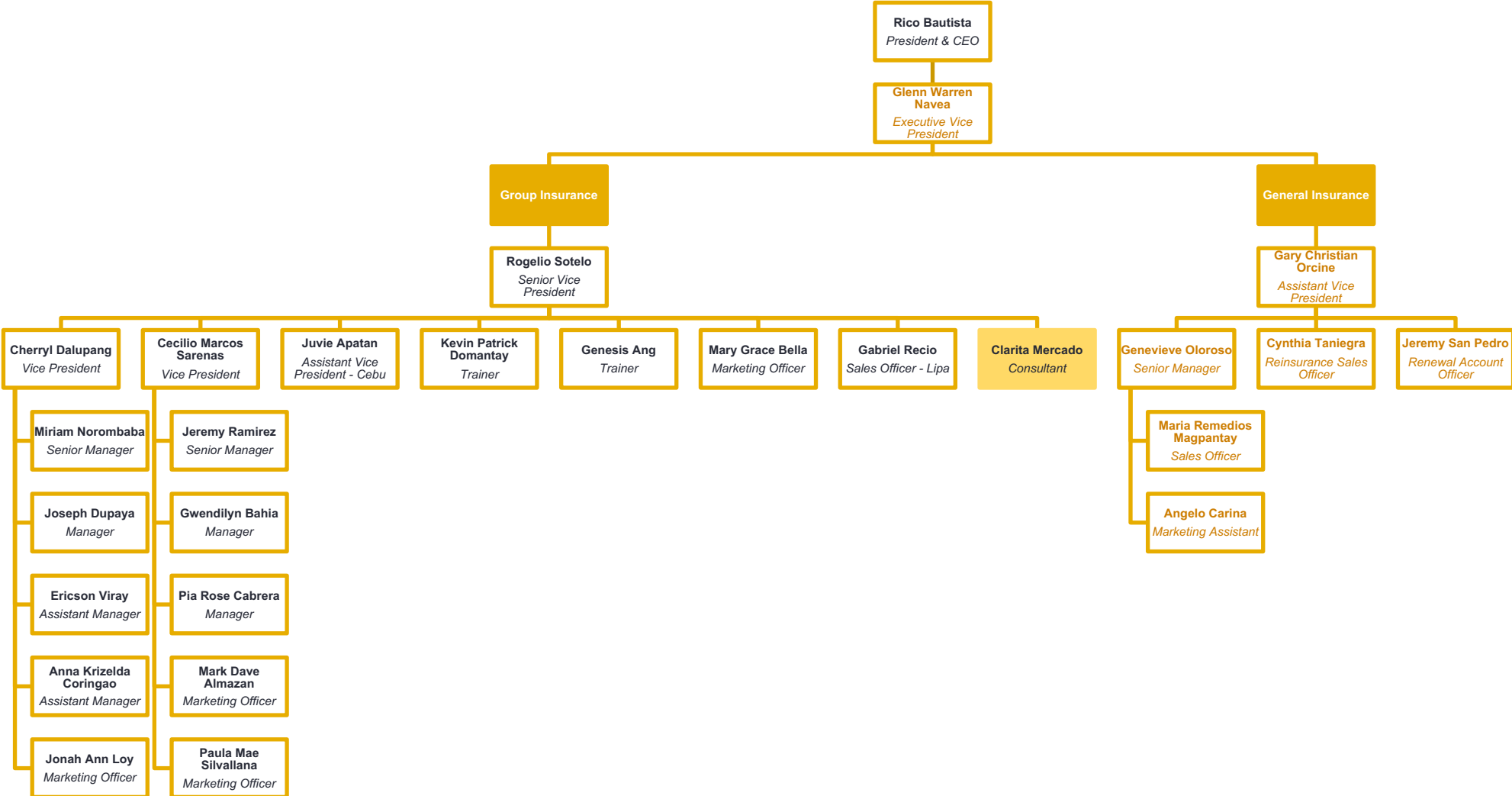
FOR INTERNAL USE ONLY

ELGAP'S JANUARY 2023 ORGANIZATIONAL STRUCTURE vs. CORE BUSINESS FUNCTIONS

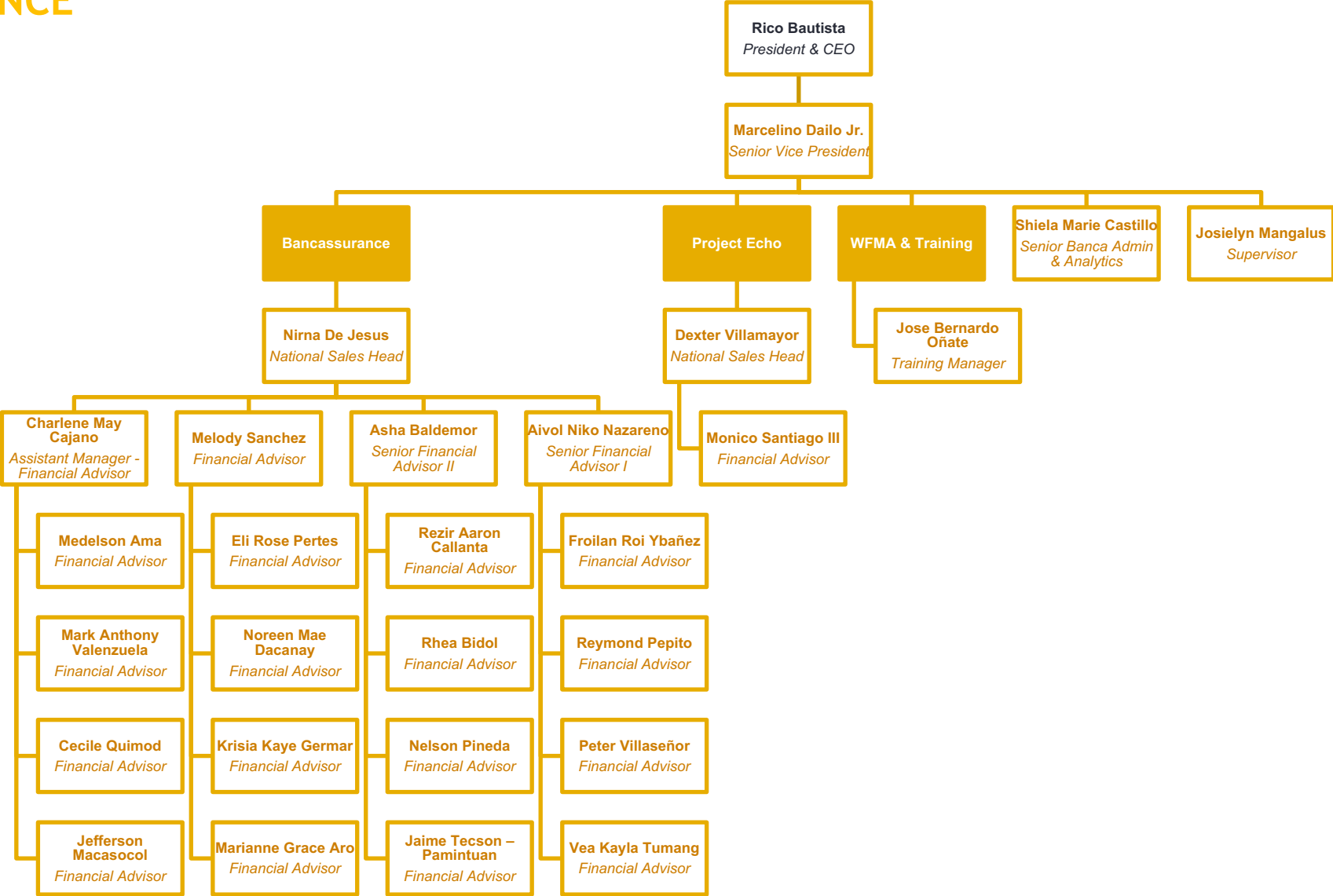


President & CEO - 1
EVP - 2
SVP - 4
FVP - 2
VP - 11
SAVP - AVP - 21
AM - SM - 42
Specialist - Supervisors - 35
Rank & File - 222
Consultant - 3

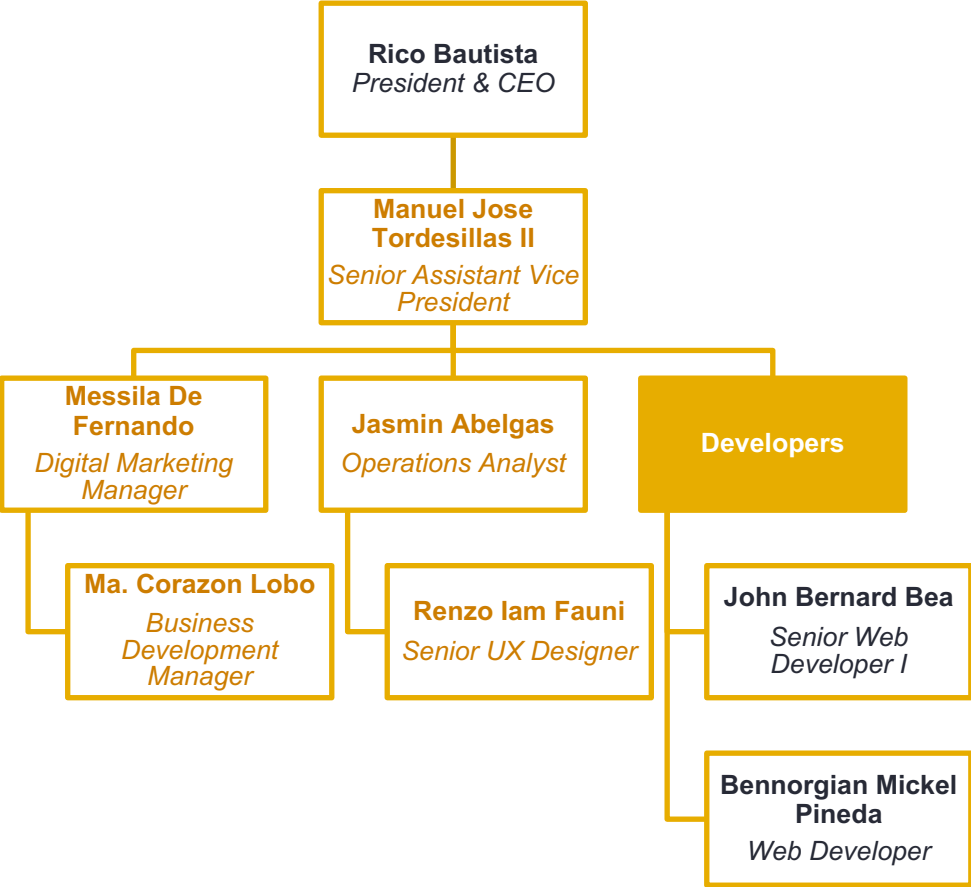
ELGAP'S JANUARY 2023 ORGANIZATIONAL GROUP & GENERAL INSURANCE



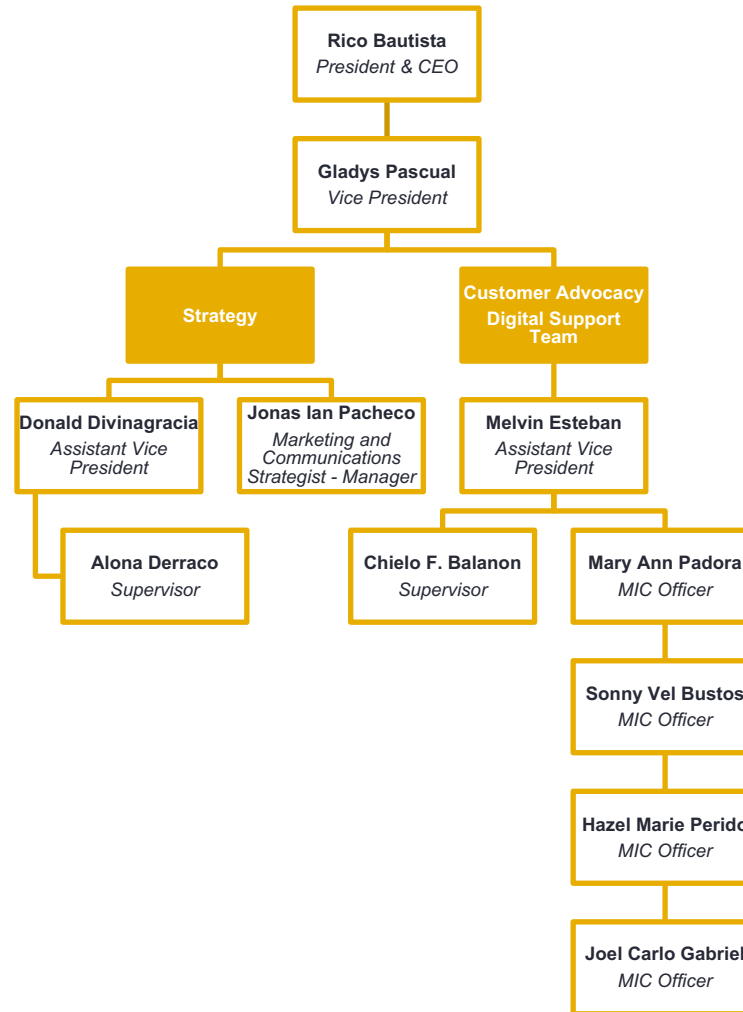
ELGAP'S JANUARY 2023 ORGANIZATIONAL RETAIL INSURANCE



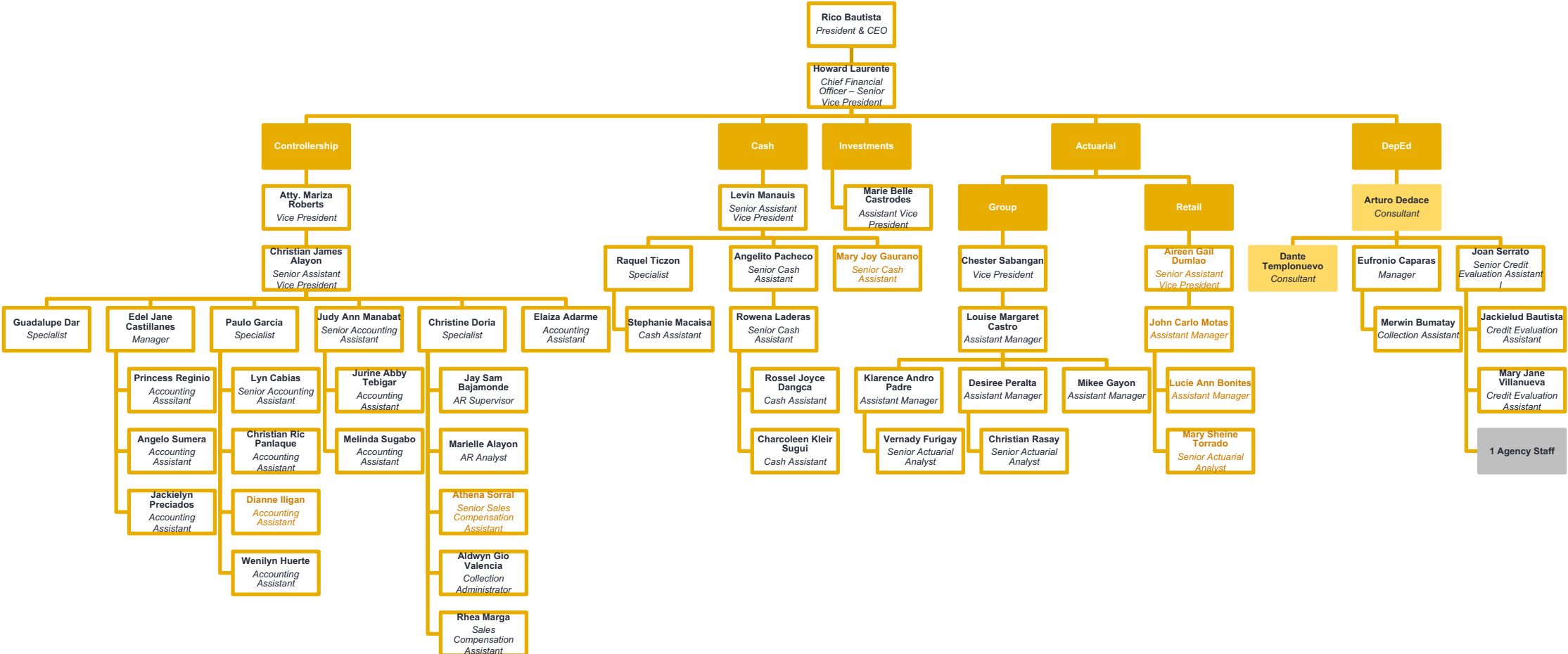
ELGAP'S JANUARY 2023 ORGANIZATIONAL E-Channel



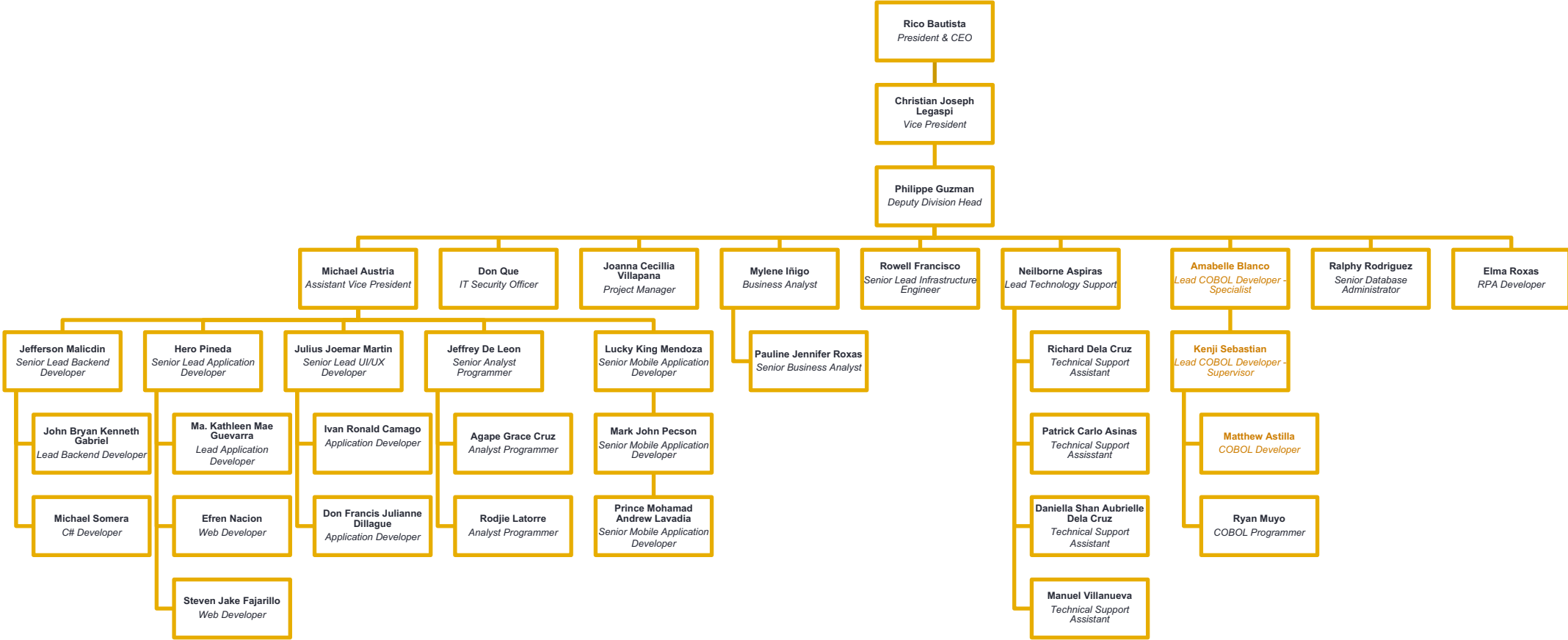
ELGAP'S JANUARY 2023 ORGANIZATIONAL Strategy



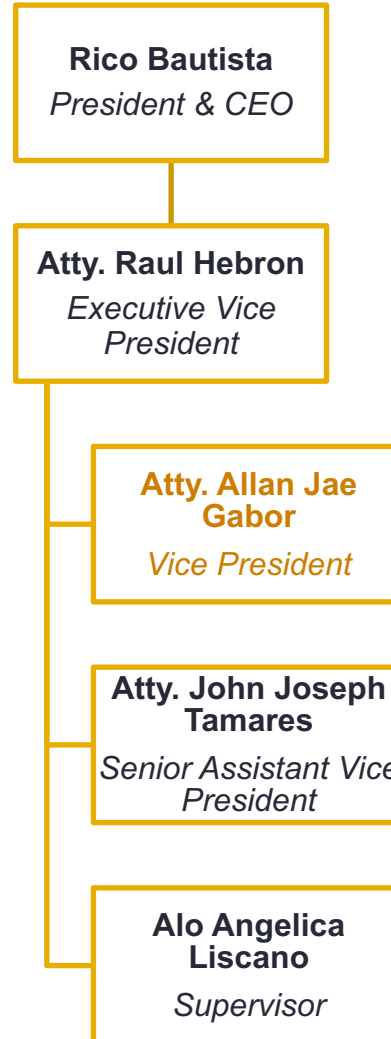
ELGAP'S JANUARY 2023 ORGANIZATIONAL Finance



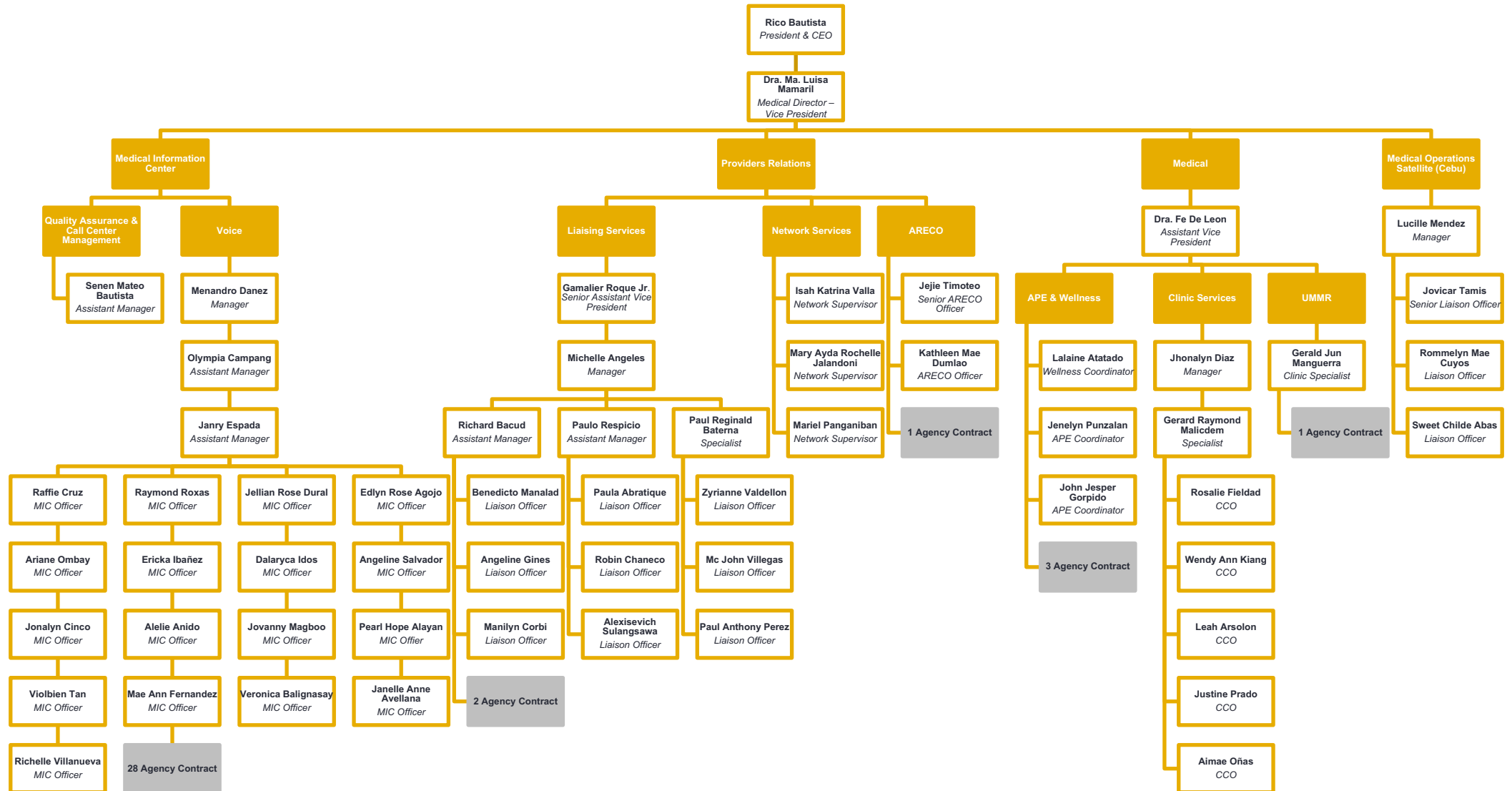
ELGAP'S JANUARY 2023 ORGANIZATIONAL Digital & Technological Services



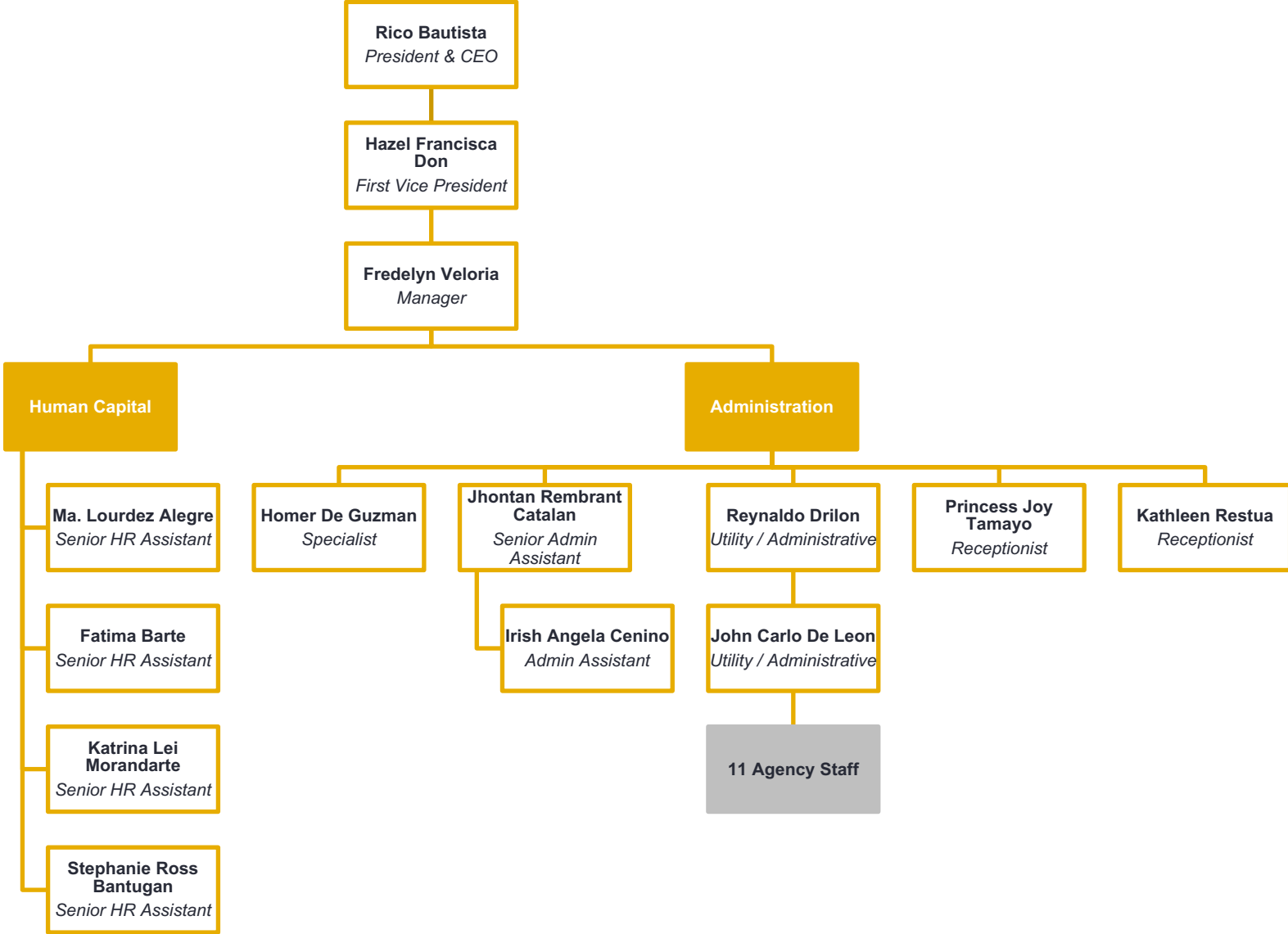
ELGAP'S JANUARY 2023 ORGANIZATIONAL Legal



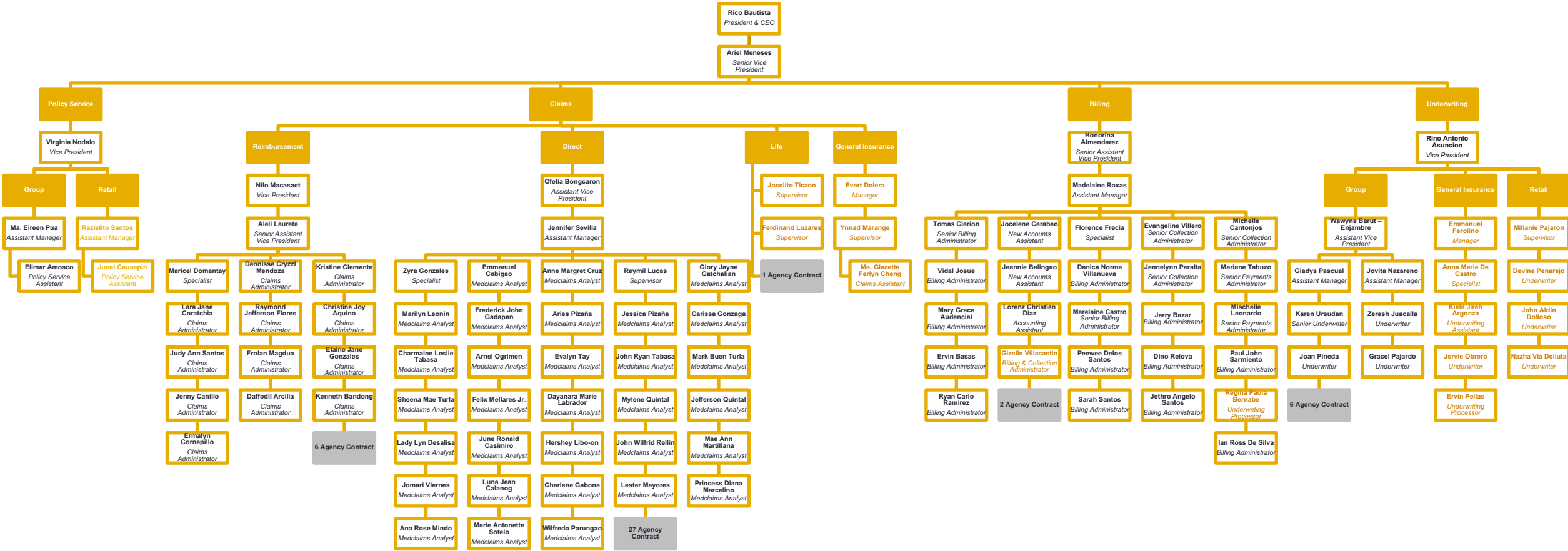
ELGAP'S JANUARY 2023 ORGANIZATIONAL Medical Operations



ELGAP'S JANUARY 2023 ORGANIZATIONAL Human Capital



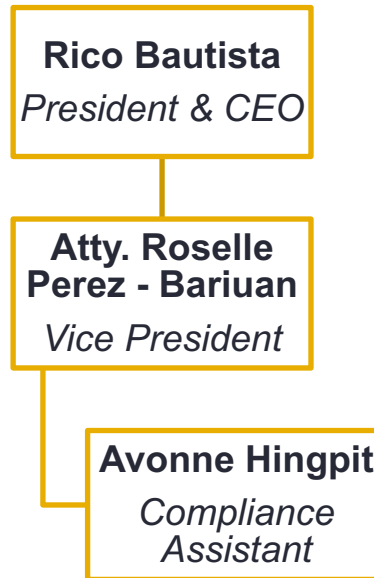
ELGAP'S JANUARY 2023 ORGANIZATIONAL Operations & Service Excellence



ELGAP'S JANUARY 2023 ORGANIZATIONAL Risk



ELGAP'S JANUARY 2023 ORGANIZATIONAL Compliance



ELGAP'S JANUARY 2023 ORGANIZATIONAL Internal Audit

